**Ref. No. : [insert your reference number]**

**Date : [insert date of request]**

To :

**Twilio Inc.**

**375 Beale Street, 3rd Floor**

**San Francisco, California 94105**

**United States**

**Re: Sender ID Request and Statement Letter**

Dear Sir/Madam,

In order to improve our service and bring added value to our customers, we, **[insert your company name] (“Client”)**, are a company engaged in the field of **[insert your business field engaged**] that intend to have A2P SMS Terminating service.

To provide the abovementioned A2P SMS Terminating service, **[insert your company name]**  appoints **Twilio Inc.,** **(“Partner”)** as the A2P SMS termination service provider and requests **Partner** to work with **[Telkomsel, XL, Smartfren, and Indosat]** in implementing the A2P SMS termination service mentioned.

In view of the future cooperation for the A2P SMS termination service between **Partner** and **[Telkomsel, XL, Smartfren, and Indosat]**, I, **[insert your PIC full name]**, **[insert your PIC titile]** as the representative of **Client,** make the following declarations:

1. **Client** shallensure that all mobile numbers **[Telkomsel, XL, Smartfren, and Indosat]**, that are registered by **Client** and will receive specific messages via A2P SMS service, are **Client’s** genuine members who have registered their mobile numbers and agree to receive A2P SMS.
2. **Client** shall guarantee and take full responsibility for all the delivered contents via A2P SMS termination service. **Partner** and **[Telkomsel, XL, Smartfren, and Indosat]** accept no liability whatsoever regarding the abuse of the contents of SMS via the mentioned A2P SMS termination service.
3. **Client** shall guarantee and take full responsibility for the name of Sender ID registered. The sender ID(s) to be registered is/are **[insert Sender ID to be registered, max.11 alphabet characters]**.

This Letter of Appointment is made for the neccessary use accordingly.

**[insert your company name]**

+ Signature

**[insert your PIC full name]**

**[insert your PIC title]**

*Note: Please mention the operators that you would like to register*